To everyone who shapes technology today

# The Copenhagen Catalog

150 principles for a new direction in tech

copenhagencatalog.org

These principles were created by hundred and fifty humans in fourty eight hours at Techfestival in Copenhagen.

They...

Are tools.

Were made by humans.

Are for makers, not what's made.

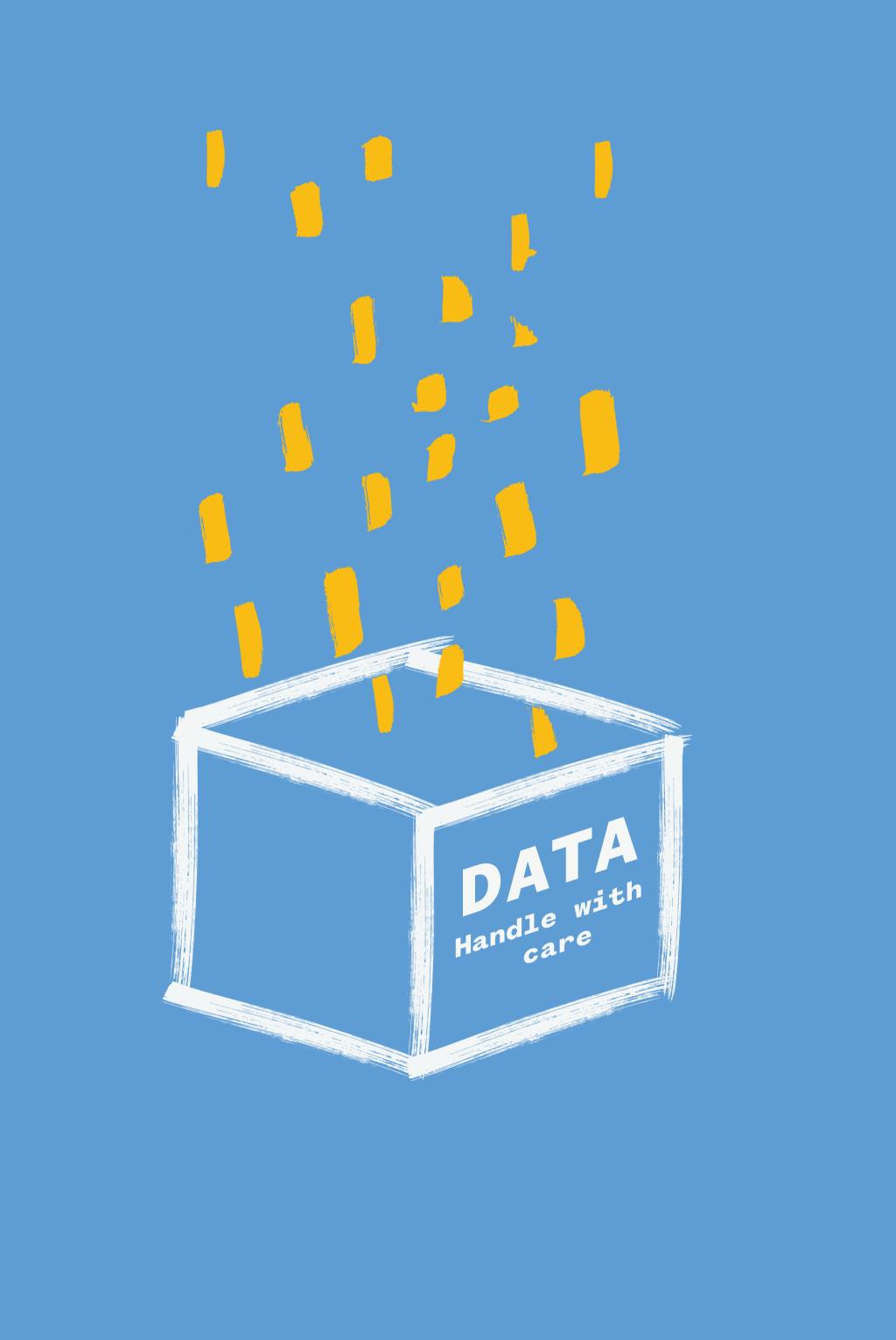
Meant to be owned.

Built for engagement, empowerment and regular exercise

(take them out for a RUN now and then!).

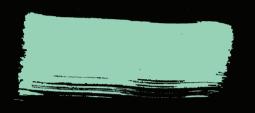
Need fresh air and light. These principles will evolve.

Should can be scrapped ignored if not useful.



# OBEV EN

Don't produce nor facilitate work that doesn't obey the laws and regulations.





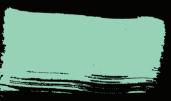


When believing they should be challenged, do so through the democratic institutions that got us here.

# democratic

Civil desobedience is never a tool a generate profits, solely a mean to improve society or protect humans.



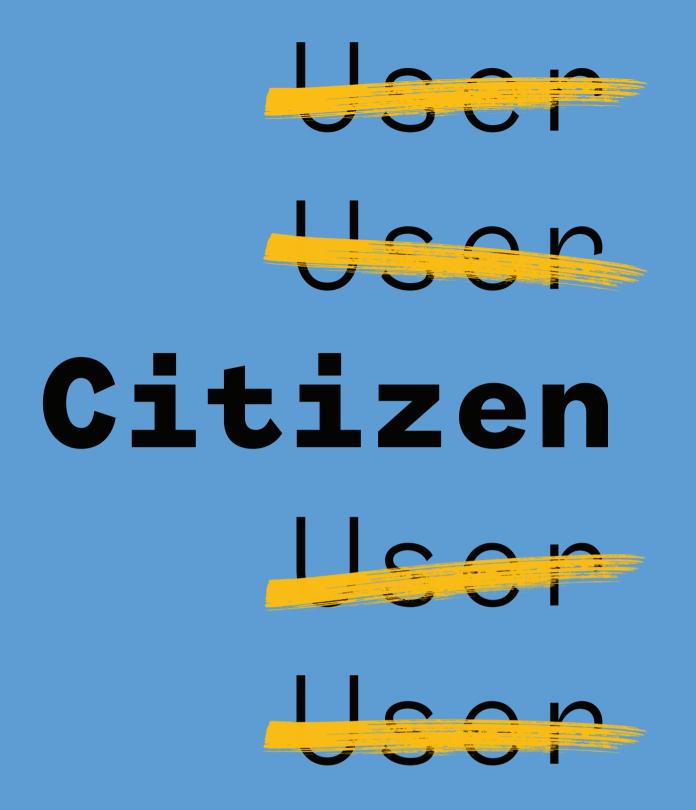


If democratic laws are being broken, take leadership in changing the course or blow the whistle.

# stop the gold digging

Work towards every startup being long term successful

Instead of betting on 1% hitting gold and the rest failing



Design for digital

### citizens, not digital

consumers



# tech-enabled power structure

must include an accountability mechanism

### towards all persons affected by this technology.

# \* The Planet \* Mattens \*

Let's be conscious about how the digital is real and gets exponentially physical



X

X

X

X

X

X

X



X

X

X





### Our phones, cryptos and Als are intoxicating the planet, including us. We need to act. Now!



# REINVENT our DEMOCRATIC methods and processes around PARTICIPATION and **OPENNESS** it's the most

# IMPORTANT

### tech we can work on



### Tech companies are not above us)

We, the people, create the rules. In our democracies. Through our instutions. Play by our rules.

### We're in charge



Our decisions have consequences beyond what we see. Our future is the sum of these decisions, even though we don't know how they add up. So treat every one of them as if it changes everything.

# Create a people centered economy

Today, most businesses are 'task-centered' because they see value creation in tasks or jobs being done. 'Innovation' is trying to bring the human element down as much as possible to reduce costs. Innovation becomes the power-saw that the task-centered economy uses to cut down the branch it is sitting on.

A people-centered economy will always want to innovate new jobs that make people even more valuable. In the end the focus of being 'task' or 'people' focussed, is a choice we, the people, make.

#### Let us make the right choice and put people first!



# Unify

### **Stand up for Democracy**

Technology holds the potential for empowering human beings and further the spread of democracy and humanistic values. At the same time democracy and these values are under threat from Populism, fueled by technology. Divisive and polarizing content are rewarded by social platform and their algorithms. Don't sit back and let democracy be hijacked

### this way. Chose to promote democracy and humamism where you work and in the **technology you build**.

# Use technologies



Technologies such as Big Data and Artificial Intelligence are not end goals for society.

### Big Humanity and Real Wisdom are.

#### USER USER - USER **USER** USER USER USER USER USER USER USER USER - USER USER - USER HUMAN HUMAN HUMAN HUMAN HUMAN HUMAN HUMAN HUMAN LIVING BEING - HUMAN HUMAN HUMAN HUMAN HUMAN HUMAN HUMAN HUMAN USER USER USER USER - USER USER USER USER USER USER

USER USER USER USER USER

### Use tech to build resilient systems to let all

life flourish on earth and beyond.

# G AS

### Be kind and pay-it-forward

# develop kindness

What you do online can have major nonlinear impacts. Just like when a butterfly flips its wings in Copenhagen can cause a typhoon in the other side of the world.

#### Give birth to snow leopards

To a young woman.

By the time you read this, humans will be giving birth to endangered species to protect them from extinction. What will this mean for your future, and the future of those you will nurture?

Snow leopards live at high altitude, up in the mountains where it is dangerous to put one foot in front of the other.

They are not afraid of these conditions, but roam freely there with beauty not destruction. They are adapted to the cold, and remain majestic even in freezing air skills you will find useful in the arctic realm of technology. Imagine you are a snow leopard, unafraid to step forward, elusive but powerful, stealthy when you need to be but elegant and fluid in your body and mind. Give birth to snow

leopards by passing your power and potential on to your kin feline, human or otherwise.



# (Care) or Die

### "Failure is not an option."

# ACCEPT FAILURE

Failure is a **positive** step of the **learning** process.



# Progress Is more than innovation!

New is not always **better**. But it can be. Develop what we need to move forward, **not only** what we want **right now**.

# We must, and we can

### Make data empower everyone not only give power to the few

Data is our **resource**. Resources are fundamentally different from processes as we may represent in **code**. Data work is about gathering this powerful resource to help us know more about the **world**.

We must empower **everyone**, no matter their background, position in life & society or technical ability, to use this resource to know more, support their lives and make positive changes in the world. Being **empowered** includes feeling safe because you are protected from abuse.

We, in our technical ability, must be respectful that this resource belongs to everyone. **Control** of this resource is a great responsibility. Machine **Learning**, Artificial **Intelligence**, Analytics, Business Intelligence and software are just the uses of data. The processes that we encode within a **machine**.



# vulnerABILIY with

### technology, you need it



Being vulnerable is a strength. Not a weakness. It is an ability. It takes courage. This ability makes it possible to be open and aware.

# Always build an

# Pod

Escape

in case things don't

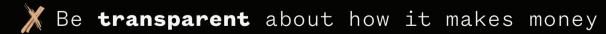
# work out as "intended"

# Don make 13 addicts

Take responsibility for your app:



Display average usage times before users download it 🗶 Be **honest** about how it might affect users





Build beautiful businesses that benefit beings around you - come to stay and not to exit.

The word **beautiful** is chosen for a reason: It is not enough that business bring profit. Money alone is a dead metric/currency.

**Value** is a word we have corrupted so much it is now void of value.

But we all have an intuitive feeling of what is beautiful and beneficial. Let us build that, let us build it where we are, where we mean to stay, with and for the beings around us.

The word **beings** is chose for a reason: it includes people, but also the planet around them.



### Don't Be A Tech Naive



Technology without public governance will do harm. Responsible technologists invite and engage in democratic processes to align their power with the interest of society.

#### #notatechnaive

### Demand that investors be held accountable for every \$ of captal they invest in new companies

Those who control our monetary resources have a duty to oversee that the innovation which gets funded has a net positive for the human race. With great power comes great responsibility.

We've become accustomed to measuring VCs by their exits and multiples they distribute to their investors. But the fact is that they are actively creating new companies. With this creation of new entities comes a whole range of second-order consequences as companies scale. We need to demand that VCs factor this into their decision-making, as their choices affect billions of people.

VCs will always optimise for power-law returns but push them to do so responsibly. They hold the keys to the castle and humanity is highly dependent on who they're letting come inside. We need to demand that the powerful VCs are measured on more than just their return.

3

# DON'T LET THE TECHNOLOGY YOU BUILD INHERIT YOUR FLAWS

Be self-aware. Mitigate the impact of your personal traits on the technology and products you create.



# IS A **BYPRODUCT**, NOT A GOAL

Create, work with, and invest in technologies & businesses transforming lives for the better, doing good for humanity, building better futures. Optimize for long-term, growth will follow.

# FOMO

### Teach us to commit



Stop glorifying **Fear Of Missing Out**. No more "Interested" functionalities on social media. We need to acknowledge and

#### confront the digital anxiety and depression FOMO creates.

### TECH marketing pharma retail mobility consumption sales

### Make tech for democracy

Enhance democracy with tech to allow citizens write laws and to account for social outcomes that companies create

# PEOPLE PURPOSE DPOPLE

### **PRITORIZE: PEOPLE before PROFIT**

Lead with purpose - the pursuit of purpose

Focus on purpose that connects

### with people - profit is a side effect.



### MORE OFTEN

AS ENGINEERS, DESIGNERS, THINKERS AND BUILDERS, WE SHOULD BE CRITICAL OF THE BUSINESS DECISIONS THAT FLY IN THE FACE OF HUMAN INTEREST.

SOMEONE BUILT THE SOFTWARE TO HIDE EMISSION NUMBERS ON VW CARS. SOMEONE BUILT AND DESIGNED THE SYSTEMS CONTROLLING DRONE BOMBERS.

SOMEONE COULD HAVE SAID NO.





Tech desperately needs examples of a more sustainable lifestyle



Being frugal aligns you with the natural world

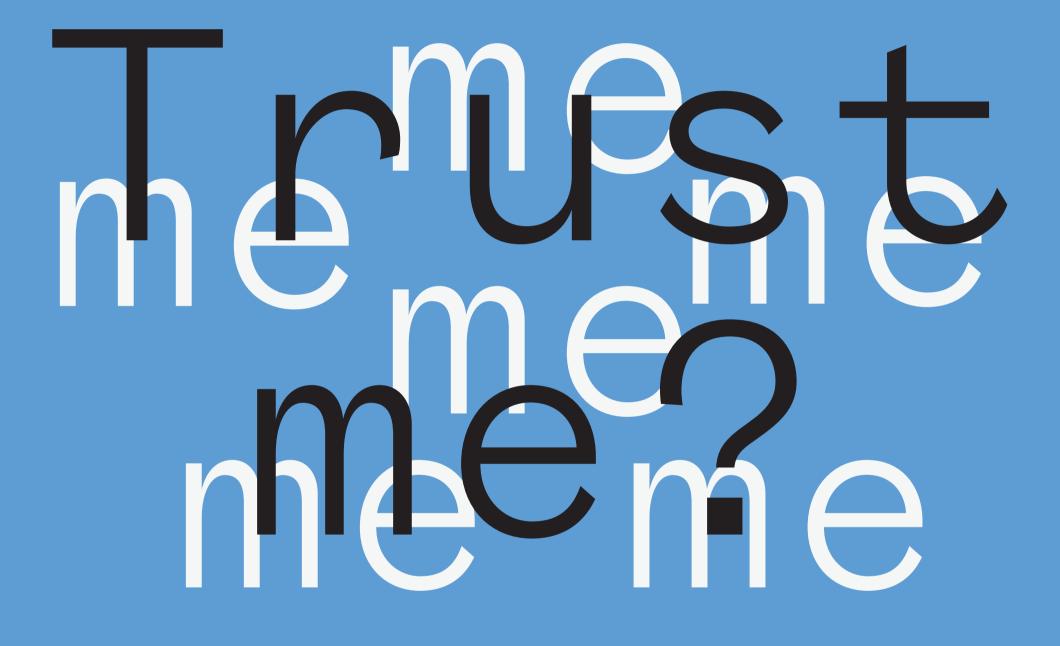


Being frugal contributes to a more just and equitable society



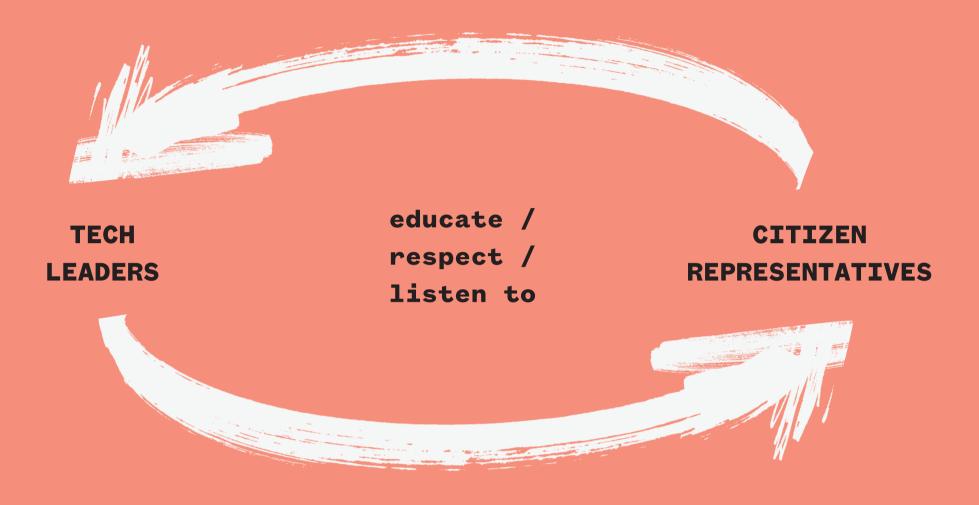
### Being frugal allows you to share more with others

### #trust, #privacy, #transparency



rust your users!

#### START ETHICS DEBATES LONG BEFORE DISASTER STRIKES



In medicine, researchers and practitioners have discussed consequences and limitations of technical innovation (i.e. IVF) early on with society at large. These ethics debates have resulted in measured, reasonable introduction of innovation, geared towards public good, safety, and individual choice.

In digital technology, ethical issues are only addressed reactively, in part because tech leaders and lawmakers ignore each other or lack mutual respect. Dialogue must start early on to improve outcomes for all stakeholders.

# DRAFE STATES VALUE

## Improve the world and not just your bank account

Feelings give direction for the rational brain. Do not ignore subconscious and you will always do the right thing. The more you suppress it the worse consequences can be.

No one wants to end life full of regrets about undone things.







# Tech is not a job, it's a way of life

Teach our kids about the digital world.

Take responsibility for educating the young one's in your field.

Build community in your city around your craft.

Find the others. Drive your craft and field forward.

Engage in your local society's technology decisions and solutions. And work your job.



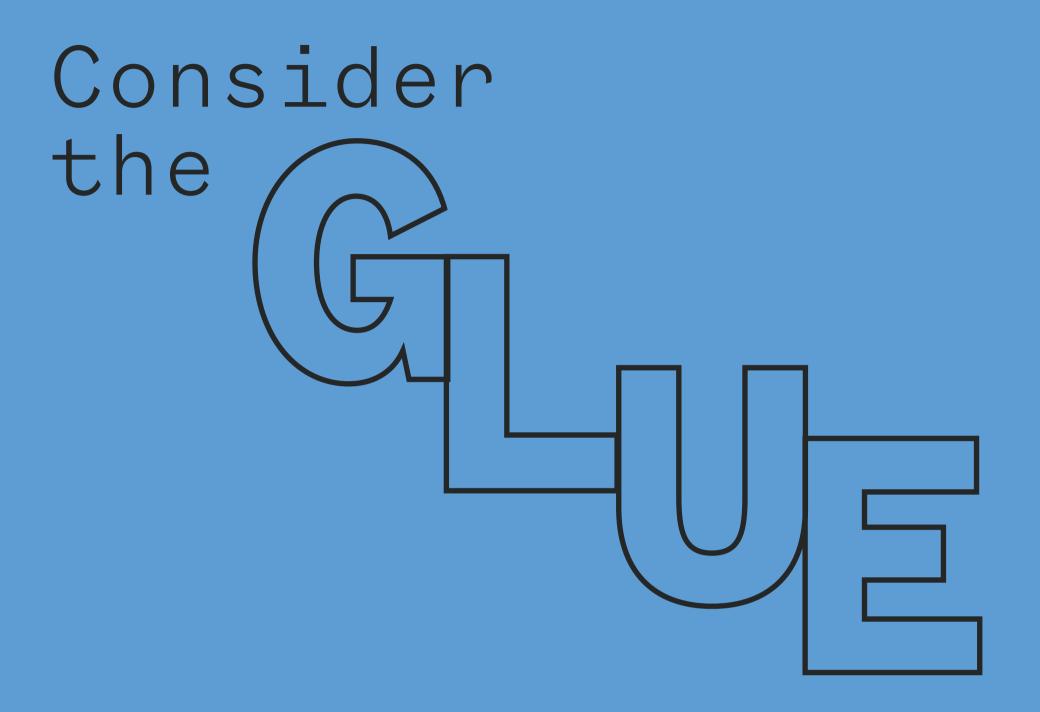
Dear young one who's about to start something, You don't have to always be better, stronger, wiser, faster, richer, ready.

Doubts, questions, fears and feelings are welcome - they are Human.

Your motivation and enthusiasm are the best guns you have, leave the fake facts

#### to the guys without them.

Stay real, **stay Human**.



What is the glue that keeps your community together? Or, rather what is the glue made of? What's the mix? Strong doesn't always equal. Too much of e g a shared enemy might make you **strong** - but also **hard**. Too deep of e.g. a shared interest might make you close - but also **closed**.

#### So keep balance. Every so often, consider the glue.

#### short Cerm metrics









growth

# LONG - TERM

followers

hustle

### Create a culture of prioritizing longterm incentives

Build products, teams and companies that go beyond short term metrics. Focus on providing value to all your stakeholders,

and create a culture that incentivizes long-term vision, strategies and outcomes.

# Macro Matters!

#### Build Macroscopes not only Microscopes!

Technology equips with the ability to build tools that give us superpowers, help us see what we normally cant see and make us realize the impact that what we build has on the whole not just the narrow focus we sometimes choose to govern our perception. Mascroscopes give us the superpower of seeing what

#### many decisions and actions looke like when added together.

# SERVE The People Not Tech X

PROTECT PERSONAL DATA, QUIT ADS,

THINK SUSTAINABLE, SET INFORMATION FREE,

#### **BUILD OPEN SOURCE AND BE TRANSPARENT**



We've been designing for increasing the time our users spend our products and the amount of times they use it every day. Designing for addicting us to a constant stream of updates.

# Design for contemplation and focus

Let's design for contemplation and focus. Focused once a day catching up with your friends instead of loading a photo sharing

#### app +100 times a day.

# 

Discover opportunities in serving people's desire to escape AND their NEED to return to reality. Optimise for sustainable usage. Resist the pressure to obsess with infinite engagement. Design monetisation from healthy relationships with your products.

# Be open about your business model

The underlying business model defines who you are as a company.

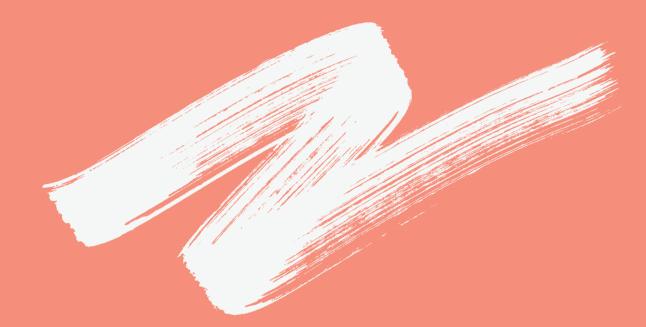
Have a clear contract with your users about what they give and what they get money, data, trust.

As a tech company it



is your responsibility that your users understand this contract.

# Love your competitors



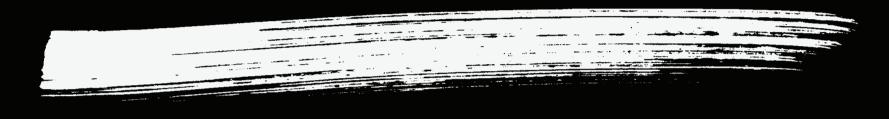
You get sharper with competition rather than working in isolation. You produce <u>better ideas and</u> better products.

#### Competition sharpens your appetite. Stay hungry.

Monopolies crush innovation. Innovation thrives in the meeting of ideas. Competition is the match-maker of ideas.

## Be open to new ideas. Allow your competitors to build on your ideas.

# Play by the rules



# Respect our democracy. Belong and build with us.















Build to exist

#### Not to exit



# Accept failure

### failure is a **POSITIVE** step

of the **LEARNING** process

#### BUILD COMMUNITIES FOR SOCIAL IMPACT





Together we make the changes HAPPEN







# vulnerABILIY with

# technology, you need it



Being vulnerable is a strength. Not a weakness. It is an ability. It takes courage. This ability makes it possible to be open and aware.

## Make business



#### Instead of B2B/B2C

let's build companies that have humans at the core

# THE SINGULARITY IS NEAR

BUT REALITY IS NEARER



# SUPPORT **QUALITY OF LIFE** AND NATURAL ECOSYSTEMS WITH TECH

# **THINKING ON THREE LEVELS**



well being, earthly progress, optimized supply chain systems, resilient nature

# develop kindness

What you do online can have major nonlinear impacts. Just like when a butterfly flips its wings in Copenhagen can cause a typhoon in the other side of the world.

# Design for self driving humans

Let's empower humans to not merely be "users" of technology but drivers of technology.



Not just the small subset of humans, who are also technologists.

#### But all humans.

# Anticipate







# abuse

Respect the privilege and power of tech and

### consider the impact it had in the world

Good and bad

# SI\ Pr ogress.

## Make your work contribute to inclusive and sustainable growth

# 

US APPLY EVERYTHING WE LEARNED FROM LET THE PROCESS OF THE **OPEN SOURCE** MOVEMENT TO REINVENTING AND REKINDLING HUMANISM AND **CITIZENSHIP.** THEY ARE IN вотн BETA STILL





# don't compete

Stand against the competitive individualism of today's world. Believe in collectively building an internet where information and opportunities can be accessed by all. Do not be driven by a profit motive, but by a belief in the power of solidarity.



# HOLD ON



# WE ARE HUMANS

# Invite Your ANCESTORS to the Table

Reflect on what they would say about your work and the way you live. Your Ancestors chose you to carry out a mission. This comes with great responsibility.

#### **Connect with your intuition**

It is their creative energy moving through you and guiding you as you serve humanity through

### technology.



# Participate

Investors in technology companies have a **responsibility** to participate, build and nurture the **ecosystems** and **geographical** locations that they invest in not just profit from them.

1	2	3	4	5	6	7	8	9	10
11	12	13	14	15	16	17	18	19	20
21	22	23	24	25	26	27	28	29	30
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# Talk with a 7 & a 70 year old about the consequences of your work

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Pervasive and ubiquitous technology is here to stay. Getting to know the boundaries of what is technically

possible and not is a must.Our relationship to machines (understood as any kind of technology, analogue or digital) reached out of the worksphere and into the personal space.

**Change your mindset** and learn to accept the machine in you. It will help you highlight your own humanity.

# Share your revenue with those who produce value





Today much tech thrives on the active contribution of its users. User created content and code is

#### valuable and should be rewarded



# DON'T LET THEIR DEVICES STEAL YOUR TIME

# BUY A WATCH





Your idea is nothing without the right team to carry it through. A good team culture is your best idea.

# **INVEST CURIOSITY**

# AND OPEN EARS IN YOUR RELATIONS

You don't give community access

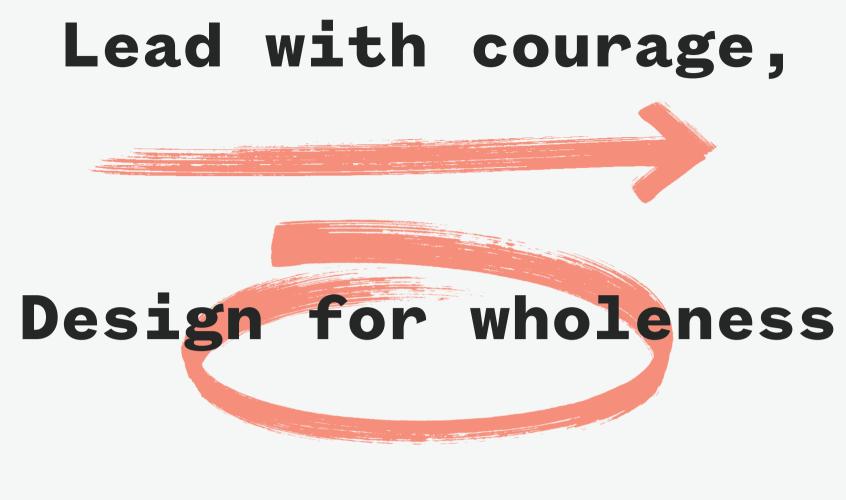
#### you gain community support.

### FREEDOM **EQUALITY X TRANSPARENCY**

We shall live as equal, any form of governance shall be decentralized and transparent, under the ruling of people. Data and code that could be law shall be free

and accesible to all.





# and Keep it evolving.



Lead with what you stand for rather than satisfying what others expect from us or what is convenient.



Design to create a positive effect for everyone who is impacted by what you build.



Keep your structures informal as much as you can to allow what you build to evolve bottom up and keep it at human scale.



It is our responsibility to create a world where technology helps humans live more delightful and meaningful lives

#### A 1 A reaction of the second second

and the second second

# The Planet Matters

Build tech with minimum resource and energy usage.

Our phones, cryptos and Als are intoxicating the planet, including us. We need to act. Now!



Cookies are bad for your health. They make you fat and lazy, and in the end the cookie monster will get you. Lay low and stay healthy.

# create value, then pront

First



The world is very chaotic. As limited beings we're thrown into this chaos. Our fight or flight response is strongly geared towards flight. Yet only from fighting chaos was progress ever made.

The future lies in a kingdom of possibilities. As a technologist we carry the arms, and the keys to this kingdom in our belt. Which path we travel there is up to us. Choosing the paths through chaos comes with opportunity, but also risk dire consequences. Your responsibility is to navigate the chaotic path to the future wisely. We implore you to take that responsibility

#### future of humanity in our

very, very seriously.

### Demand that investors be held accountable for every \$ of captal they invest in new companies

Those who control our monetary resources have a duty to oversee that the innovation which gets funded has a net positive for the human race. With great power comes great responsibility.

We've become accustomed to measuring VCs by their exits and multiples they distribute to their investors. But the fact is that they are actively creating new companies. With this creation of new entities comes a whole range of second-order consequences as companies scale. We need to demand that VCs factor this into their decision-making, as their choices affect billions of people.

VCs will always optimise for power-law returns but push them to do so responsibly. They hold the keys to the castle and humanity is highly dependent on who they're letting come inside. We need to demand that the powerful VCs are measured on more than just their return.

3

### Be transparent about what your product is made of!

Digital Nutrition Facts Box

This App contains:

100% Addiction
75% Stimulation
80% Social
50% Agency

Developed and produced in Denmark. 100% Fair

### Be wise about what you design



Make an effort to anticipate the impact and implication your designs have on the world, humanity and individuals.

### **Be** aware!

Lift your head up, listen and look around outside of yourself and what you create.

To be aware is to be open to understanding your place in the world. Awareness is an acceptance that there are boundaries to who you are. There are boundaries in the world. There are boundaries to what you know and can create and there are boundaries to what you understand. There is a world outside of you. Outside of your circles, your community and outside of our species.

You, and what you create, are small. Be aware of what happens when you cross boundaries. To be aware requires listening and an openness to what you hear. Awareness is discovery of 'the other', whoever they may be whatever it may be. The other has a context which is often not your own. Awareness empowers us to translate into this context of the other.

Awareness gives you clarity of what you must newly understand.

Empathy is the skill which allows you to understand needs and feelings. This skill complements your technical ability and will make you more successful. Awareness shows us the skills we must develop and the duties we have to the other

## Promote legislation

Tech is powerful. It can be used for good and bad. Knowing the difference is crucial.

> Right now, responsibility for seperating right from wrong largely falls on tech innovators and their conscience. This is a big problem, as it rewards those with the fewest morals. It gives them an advantage in the market for outperforming ethical competitors. This hurts society, making it less free, open and human.

To solve it, we need democratic regulation that ensures that every company competes within the same playing field. All people who understand techology should promote regulation. Doing so will improve society, companies as well as human lives (including our own).



# But keep it simple

### **Limit** yourself Respect the bigger picture

Just because you can doesn't mean you have to. Technology makes the world seem limitless, but there are limits. There is only so much our hearts, minds and our planet can take. Design processes that embrace the greater good not just the individual

experience.

### When in doubt choose **purpose** over profit

Purpose is the north star, profit the fuel to take you there.

# Stay humble, stay foolight

#### Be different. Think different of ourselves

With such huge responsibility in leading global innovation, tech community tends to take itself too seriously and stick to the same old principles.

Instead, It should always be in the process of redefining itself and its culture, being open to other communities and listen more, being inspire to redesign beliefs and sense of belonging. Don't get stuck in our own biases, think of them as the products and services we design: design, develop, test and then just do it again, and again, and again.

### Optimize for life – technology exists to serve humanity.

Technology is not a job, it's a responsibility.

Are you taking responsibility?

Progress is knowing that we have done everything in our power to leave our garden patch a little greener than we found it.

Society has a right to expect technologists, companies, governments and private citizens to use technology to

serve humanity for the long-term.

# Assume Positive Intent

Work towards "sharing" trust. This starts with our own actions. How we behave, how we design, how we lead, how we build.

Strive for a world that promotes positive intent. Let's happily trade being hurt once for living a life free from

paranoia.





As a designer in tech you have an obligation beyond your title, education and function. You are obligated to involve yourself in the problems that exits, not just features that could be.

We Fale A T UBR Eong been Eak Thur Reelves FPE A Trange Ree our machine A, Tspending more Erak Thur Reelves in Fte A Trange Rees realm of code and screens. We are spending less and less time in the real world.

You Fale ATSURIE for the Estatu Reare creating for the Estatu Reare strates. DesEgEATSURIEng that Engatu Recone strates, Truck Eourself aware of the thick and systemic problems and pains, rather than the easy and short terms gains.

10 FEATURE With PROBLEM FEATURE and engagement, so you are obligated to go out and empathize with those you are designing for or finding new perspectives.

As a designer you have been given super powers to create stuff people Aed URther that mading UR want what Aod mare You need to beam and hone your skills towards the good of the world. You are obligated to seek this path, if not please step out of the way.

gated EAT URE and ErEATURE Ess life ATURE ma teriality and craft. Digital is not like wood or steel, it rather has the human cognition and senses as it is material. You are even more obligated to think of how your work impact the FEATURE FEATURE Remember where there are users there is also the potential of misuse. Where there is a bespoke user experience there is also a risk of a rise of user addiction. Where there is a backend, there is always something happing behind the scene that people are not seeing or aware of. Be aware of the dark patterns in the cod Don't make design your ajob in Make consequences.

You are not the design. You are a designer. You have an obligation, not just a job. Obligate yourself to engage, to create and to allow for creation, not just for consumption and addiction.

### Do what you love and you will never wor work hard every damn day of your life.

# Fast is not greater than slow

Design for pause, reflection, and occasional boredom

# here are Kes ongravestones

Design tech for mortals who may die tomorrow.

# Tech is here Tech is real

Technology is not 'something' that happens 'elsewhere'. It is right here and very real!

We think of technology as an 'unreal' system due to its synthetic nature, ignoring the fact that it directly influences our physiological and cognitive experience. It is very much real. Even digital experiences impact our interactions & behaviours within public, private and intimate spaces.

Once we accept that technology is not a parallel, but an integral part of our physical experience, we will be able to design technology with a new sense of purpose and accountability.



# <section-header>

Child and adult learning processes have been imprisoned by measurements, performances, predictions, outcomes, and profit

We refuse this reductive instrumentalization of learning

As software developers, educators, programmers, teachers, makers, children, and adults, we will aspire to create technologies that will serve as tools for beginning, not ending For curiosity, not complacency

For living with the world, not merely in it

For helping people engage meaningfully with one another, not isolation

For surprising, not achieving

For liberating, not predicting

#### For mystery, not homogenization

# Be bigger bigger

So that the impact of your actions does not exceed your ability to moderate them

# Data isn't mace

Data is dumb raw material until we shape it. Do so wisely.

#### #wemakeourdata

#### It's okay to be...

#### lost

Get comfortable not knowing Be slow Explore Play Be silent

Take your time - the answers will come

# distribute

wealth • power • jobs and activities
happiness • freedom • information

only technologies which distribute or help people to learn and to get the habit of distributing will contribute to a world in which everyone will get an equivalent share of all the good we make together every day

if you go with the idea of a good distribution, everyone will have space for their personal identity including yourself

and remember: decentralized does not always

#### mean well distributed



#### What are you hiding?



Make it easy for people to shape your world Have an open, transparent feedback mechanism Listen to input

Reject the no-reply culture Welcome scrutiny Connect even with the inconvenient Treat people like humans not just customer People might not always be right but listening is never wrong In fact, it's the only way to learn and grow

#### RECLAIM THE WORD



Remember that a pencil, too, is a piece of tech

# subvert dominant paradigm

Always question and challenge self-imposed boundaries and principles Do not accept the status quo

Always ask 'Why are we doing it this way?' Fail to do so and run the risk of becoming

#### complacent, irrelevant or worse

### human independence free choice

Look for ways to give people more agency.

Agency is the capacity a person has to act independently and make their own free choices. A person who is controlled, manipulated, distracted, under threat or has no margins, will have little agency. Does your work or product create more agency? For whom? Where are you making choices that restrict agency? Where could

#### you powerfully increase agency, especially for those who start with less?



Skin in the game: Be accountable for your work, your image and your code

Promote accountability in the social systems you design - balance responsibilities and rights

Dont infantilize "users" by offering them cost-free choices without considering their long-term impac

### #readpoetry



### HUMANIZEN TECHNOLOGY

Technology has to follow social codes that directly contribute to the Quality of Life of all involved creatures every step of the chain.

> It has to embody reality instead of driving fictional utopias.

> Develop with the collective goal of bettering our World.

Be critical about the outcome, search for the real essence of our challenges and lastly decide if technology is the answer.



Knowledge in the future will be the capacity to continuously adapt create flourish and thrive

## We are people we are creative



## Would you treat the user differently, if she was your own grandma?

## Ask yourself how your product affects its users

We should all be more aware of how technology affects people's body, mind and social sphere. Tech can do good, but can also harm people!

Ask yourself: If someone I cared about started using the product, I am building, how would it affect them? And would caring about my user change the

#### way I would build it? Do the Grandma-test: Would you treat the user differently, if she was your own grandma?



I hear you will free me from a life without meaning, I hear your tools will save me from my tedious tasks, that my mundane 9 to 5 will end, that I'll be creative, empowered and change the world.

Yet I'm left feeling... am I not good enough for you?

I don't need a priest, messiah or technological superhero. I welcome your inspiration, but not your technological inquisition.

Don't tell me; show me how to empower myself.

Help me find my own way.

## Don't short circuit

## the human connection

Friendship | Love | Sex (They're not supposed to be easy all the time)

People (especially young ones) are at risk of drowning in a sea of digital options

'Connecting' keeps getting easier, but you can't make a \*genuine connection\* any less hard to form Don't let people swipe themselves into emotional isolation

People need <u>a simulation</u> something real and warm. Give them something to hold onto



## **Respect code of Give equal** ethics

Maintain dignity under **a**11 circumstances

**Respect** the competition

Follow the rules and never seek

opportunity to everyone

Emphasise that doing our best is more important than winning or losing

Experience is more important Recognise good results of the competition

Always maintain dignity, self-control and modesty no matter if you are leading or following

## to deliberately than who leads Don't be a break a rule and who follows bully



## BUJLD FROM THE REAL WORLD UP

We may dream of creating a pathway to a better world, but the stepping-stones are laid down in the ground we all walk on Start with today rather than tomorrow Start with your neighborhood

rather than the globe Start with your loved ones rather than your potential customers

## BUILD BETTER FEATURES FUTURES

BUILD TOOLS FOR EXPANDING THE HORIZONS, EMPATHY AND AGENCY OF PEOPLE

BUILD TOOLS FOR PEOPLE TO DESIGN THE POSSIBILITY OF LIFE FLOURISHING ON EARTH FOREVER

## anger affection anxiety beauty bounce rate climate CO2 consumption contemplation content conversions

costs creation CTA CTR data deaths disgust diversity embedding employmer**There**nt**are**equality

## no side-effects, only consequences!

influence innovation joy justice kindness learning leisure life-below-water life-on-earth love loyalty lust mental-capacity mentions noise participation peace performance pity po Take responsibility racism for the unintended outcomes, nelationot just credit sadness safety sfor the intended efficacy SEO shame signals sloth subsistence suprise traffic trust understanding user-experience value war well-being

## wrath xenofobia

## EVERY DAY, **TALK TO SOMEONE NEW**

We tend to surround ourselves with the like-minded. Even more so in the workplace, where we oftentimes adhere to the same visions and procedures, problems and solutions. We say **YES** to the same things.

It's bad for business. After all, when everyone are on the same page, who will turn the cover?

But our responsibility goes

Your details might be someone else's dream. And our dreams might be someone else's dystopia.

Allow yourself to feel the power of the **NO**, even if at first it feels inconvenient. Every day, learn something new. Talk to politicians twice your age. To people on the street. To activists and academia, kids and competitors. To someone who looks like you, but especially to those who don't.

## much wider than business.

# move fix things

WHEN SOMETHING IS BROKEN WE FIX IT



ESPECIALLY IF WE

## HAVE CAUSED IT

## Help build the digital welfare system

## Nobody should be digitally poor Let's builds a wellfare system to make sure no one is left behind

too old, no data eccess, lack of knowledge, confusion, overload,

## scatteriain, backing, digit i illi racy



## design for humanity

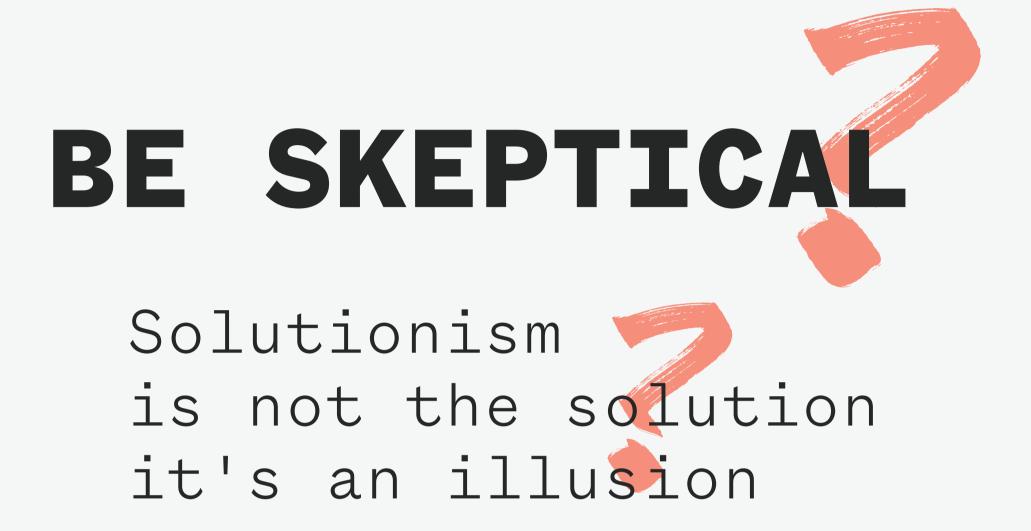
We are a community that exerts great influence.

So far we've designed for humans, for what we call users and for generating profit in our companies.

It's time to design for humanity. With love and humility of the challenge of doing it. Respecting that it's an all new challenge.

In the end, our reward will be to know that we have done everything in our power

## to leave our garden patch a little greener than we found it.



We need to challenge the solutionism embedded in current tech and design systems Not everything should be easy or simple [EMBRACE DEBATE, CONFUSION AND CONTRADICTIONS] Life is complex and that's fine



The tech world is fast paced. We often run from meeting to meeting and focus on completing tasks. We rarely find time for deep thinking about the issues that are important for long-term success of our companies. Take the time to think about culture, social impact and other things that you know are important but which don't seem urgent at the moment.



By definition a society is shared. By everyone, for everyone. You play a role. So do others. Be humble. Politicians are experts too, but not at ICT.

Ask the politicians, pressure them, to be part of the solution. Make them create a tech governance structure. Make them legislate digital rights.

#### #HumanITy

## Solve an actual need

Tech is a tool

Not the starting point, or an end in itself. Identify an actual need and apply the appropriate solution





Iterate



# Dare to grow slowly

Expontential growth is a VC's wet dream - not yours. Organic growth has led to outstanding businesses: think Lego. Be prepared to stick around

## and build a legacy with value for society.



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#### #HumanITy

# Be worthy of trist

Find out what it means to people, including yourself, and regularly review your worthiness of that trust.

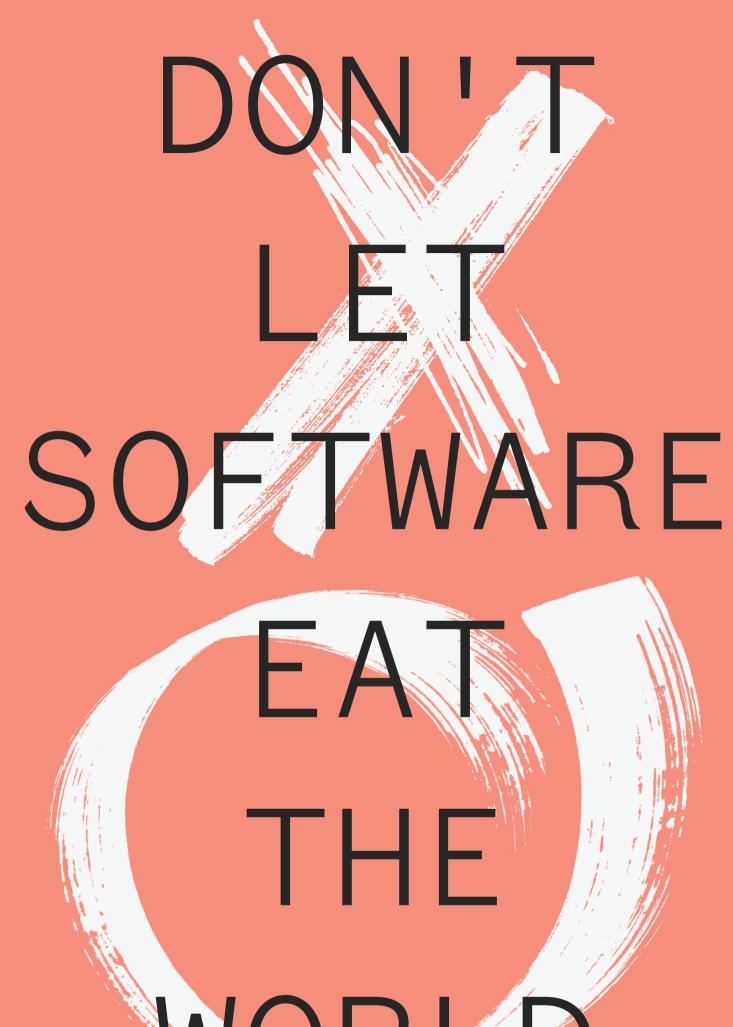


## not cognitively painful

Make your transparency communication as sincere, clear and user friendly as you aspire your products and services to be.

# TAKE PLAY SERIOUSLY

When we respect joy and exploration we strengthen our creative muscles. Curious play inspires ideas we wouldn't have found any other way. It unlocks joyful tomorrows.





# DARE to put your SELF into your life's work

There is a disconnect between our personal and professional lives. We say and create things we think other people want to hear and see. The world becomes compliant.

The more we put who we are and what we care about

into our work the more we will realise the need for diverse cultures because our own diverse voices will finally be heard.

## Design for healthy sex and desire

Design sex tech that encourages stability, s exual fulfilment and joy.

Design sex tech that challenges stigmas around human sexuality.

Do not design sex tech that shames, punishes or commodifies any person's

body.



Instead of asking why nobody is doing this, we can be the nobody and start doing it.



This is all a mindset, not a rule set. If they don't feel true to your heart,

#### if they don't resonate with your whole being,

only take what works for you and leave behind the rest. Write yours.





Often we get hang up in **overthinking** things and arguing with others **endlessly**, creating **conflict** & **adversity**.



Technology is giving us the ability to **prototype ideas** and **build through iterations** 

## The road to hell digital heaven is paved with good intentions





Tech desperately needs examples of a more sustainable lifestyle



Being frugal aligns you with the natural world



Being frugal contributes to a more just and equitable society



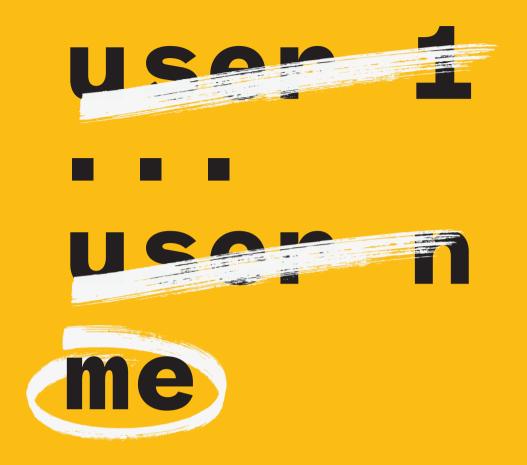
## Being frugal allows you to share more with others

# Let's make users

The digital economy has placed users in a new position. From merely customers to contributing components. In the act of liking, commenting, reposting or scrolling users keep the business running. But treating each other as commodities from which to extract maximum economic value is bad.

As the level of engagement and number of users grow, the role and involvement of users will have to change: from focus

groups and user panels to shared ownership, board representation, inclusive development and implementation of shareholder requirements etc. We need not mere consumers.



## Use technology to give people a chance to be unique

Some of us grew up in an analog world were each path we took, each book we read, each song we loved and each idea we considered defined our identity.

The digital world may not give us the same luxury, when machine can decide for us, and when an infinity of experience are just one click away.

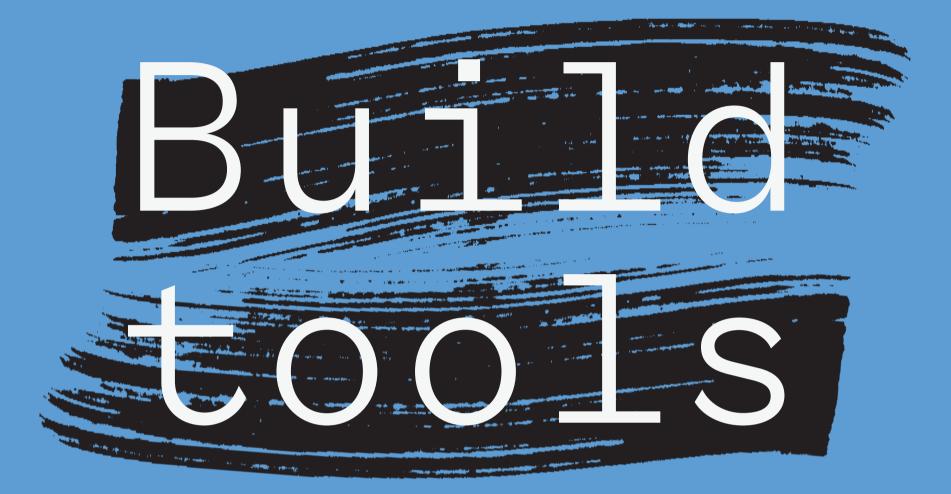
Inspired by the Slow Food movement, the Slow Web is another approach to building things, with the intention of preserving at all cost our own uniqueness.

#### DESIGN TO AFFIRM

# Planetary Ecologies

We are connected to nature, one another and our environment through complex, known and unknown. Design to reveal and

Design regenerative ecologies.



## and enable spaces for collective dreaming.

We need to reclaim our ability to dream in large groups, to dream together about what the kind of future we want and where technology does or does not fit in, in that future. We need to (radically) expand the range of what we believe / imagine is possible through the act of collective dreaming.

#### The team behind the 150 think tank

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#### Techfestival.